

7. ADDITIONAL BCLP PRODUCTS

In addition to providing electrical service to its customers, BCLP has the option to provide additional products and services to its Customers.

7.1 POWER LINE UNDERGROUND SERVICE AGREEMENT (PLUGS):

The Power Line Underground Service Agreement (PLUGS) is a service whereby the Customer contracts with BCLP to have their underground electric service drop repaired without charge in the event of a failure.

Under this service a set fee is charged each billing period for each participating residential underground customer. The fee is assessed on the monthly utility billing.

- a. BCLP personnel will respond to all power disturbances. If you are a PLUGS participant, no additional charges will be billed to you. If you are not a participant, the initial visit will be free and all subsequent visits during regular working hours will be free; however, subsequent visits after hours will be billed at the current Connect Fee after hours. This includes call back visits to remove and re-install meters and other like duties for the owner or his appointed electrician.
- b. BCLP agrees to make every prudent effort to repair any power disturbances pertaining to meter, wire conductors, connections, etc. between BCLP's electric service equipment and the Customer's main breaker or disconnect. Any damage incurred during the problem resolution (e.g. landscape) will be fixed or repaired at BCLP's expense. No in-house, main breaker, or disconnect type electrical problems will be covered by the PLUGS Program.
- c. This service agreement only pertains to buried electric service lines leading to, but not including, the main panel or breaker. It does not cover in-house wiring, fuses, or breaker box problems.
- d. A Customer may cancel participation in PLUGS at any time. Requests must be mailed in with your payment or telephoned to the Bountiful City Utilities Office (801-298-6100) or BCLP (801-298-6072).
- e. BCLP may cancel the PLUGS Program with at least one month advance notice to the Customer.
- f. BCLP employees will be given discretionary privileges as to the amount of repair work required to remedy the situation, using prudent utility standards.

7.2 BEACON LIGHT:

This is a program whereby the Customer can lease compact fluorescent lamps from BCLP. These lamps are intended to replace incandescent lamps, thereby reducing the energy consumption by the Customer.

The Customer can enroll in this program by filling out a Lease Agreement. The cost of the program is added to the Customer's monthly electric bill.